ETS Password Policy Updates

Updates to ETS password policy:

1. **Password requirements**

   - From 12 characters long
   - Upper- and lower-case Latin/Cyrillic letters, numbers and special characters !@#$%^'()*+,-./:;<=>?[\]^_`{|}
   - No repeats or keyboard walks like qwerty, 123456, aaa111, etc.
   - Different from the previous 4 passwords

2. **Validity period**

   Password must be updated every 90 days.

   The default password assigned to a new user must be changed within 1 day.

3. **Account is temporary blocked for 15 min after 3 unsuccessful login attempts**

   To unblock an operator or reset operator's password, please send a request to Sirena-Travel support service or contact your ETS administrator.

4. **Inactive accounts are blocked after 45 days**

   If an operator doesn't log in to ETS, it is considered inactive. To unblock inactive operator, please send a request to Sirena-Travel support service.

Additionally, synchronization of operator accounts between operational and archive ETS will be enabled. To login into the archive ETS please use the login details and terminal which are used to access the operational ETS. Operator accounts will be synchronized once per day.

Sirena-Travel support: helpdesk@sirena-travel.ru