

|                             |                 |
|-----------------------------|-----------------|
| Sigh In                     | Wlogin/PASSWORD |
| Sigh Out                    | W.              |
| Input forms                 |                 |
| Set e-ticket as active TKT  | CHT/ETM         |
| Set EMD as active MCO       | CHM/EMD         |
| Set EMD as active receipt   | CHR/EMD         |
| Delete the specific stock   |                 |
| Format                      | DB/(code)       |
|                             |                 |
| TKT Quota                   |                 |
| Check tkt quota             | RD/QUOTA        |
| Check EMD quota             | RD/QUOTA/EMD    |
| Arhive                      | HR              |
| Change currency             | VA,GEL          |
| Get arline PNR number       | FP/GDS PNR      |
|                             |                 |
| Encoding/Decoding           |                 |
| Encode                      | CN/type/name    |
| Decode                      | CN/type//code   |
| Types                       |                 |
| - carrier                   | CN/ALN/AEROFLOT |
|                             | CN/ALN/SU       |
| - airport                   | ARP             |
| - city                      | CIT             |
| - country                   | NAT             |
| - id                        | DOC             |
| - currency                  | CUR             |
| - passenger type            | PTC             |
| - fees                      | TAX             |
| - form of payment           | FOP             |
| - SSR                       | SSR             |
| - equipment                 | EQP             |
| - region                    | DPT             |
|                             |                 |
| Flights                     |                 |
| Timetable                   | SMOWFRA         |
| - specific date             | SMOWFRA2002     |
|                             | SMOWFRA20FEB    |
| - specific airline          | SMOWFRA20FEB-SU |
| Destinations from this city | SMOW???         |
|                             |                 |

|   |                                   |
|---|-----------------------------------|
| Destinations from this city (by airlines)                         | SMOW??A                           |
| Flight schedule   | F UT-402                          |
| - by date   | F UT-402/20OCT                    |
| - by RBD  | F UT-402*U                        |
| minimum connection time   | VM/MOW                            |
|   | VM/SVO//DME                       |
| Distance between cities   | DSTMOWFRA                         |
|   |                                   |
| Availability  |                                   |
| City pair and date  | 1MOWFRA2002                       |
| - airline preference  | 1MOWFRA2002-SU                    |
| - specified date and time   | 1MOWFRA2002171310                 |
| - including departed/cancelled or closed flights or RBDS          | 1MOWFRA2002-SU*                   |
| - return display for specific date                                | FI2001                            |
|   |                                   |
| Seat map  |                                   |
| Long entry  | KMUT-301/07FEBVKOTJM*Y            |
| Short entry after availability                                    | KM2*Y                             |
| Short entry from PNR by segment number                            | KMS1                              |
|   |                                   |
| PNR   |                                   |
| Flight segments   |                                   |
| - sell 1 seat in Y RBD from line 2 from availability display      | 02Y1                              |
| - sell 1 seat from connection flights from line 4 in Y and F RBDs | 04YF1                             |
| ARNK  | 0ARNK/2                           |
|   | 0UT-443Y0902MOWTJMAR2/1000        |
| long entry  | 0UT-443Y0902MOWTJMNN2             |
| open date   | 0UT-443*YMOWTJMOP2                |
| seat available  | 0UT-443*YVKOTJMSA1                |
|   | 0UT-443*Y2002VKOTJMSA1            |
|   |                                   |
| Name element  |                                   |
| Passenger with RU ID  |                                   |
| - domestic flights (RU  | -IVANOV IVAN 101065+M/PS232323233 |

|   |  |
|---|--|
| id only)                                |  |
| - international flights<br>(RU id only) | -IVANOV IVAN 101065+M/<br>PSP23232323/200621   |
| Passenger with other passport           |  |
| other passports                         | - SMITH MAG 010165 +F/<br>DE/NP1234/200221   |
| child                                   | -IVANOV IVAN 101065+M/<br>PS232323233*CNN  |
| change name                             | -2â€ Petrov Petr   |
| add document                            | AD1/RU/PSP121212121/20JUN21  |
| Change attendant                        | -1+2<br>-1-2   |
| Contacts                                |  |
| Agency phone                            | 9T#74951234567   |
| Mobile phone                            | 9P1M#+79161234567  |
| E-mail                                  | 9E# <a href="mailto:TEST@MAIL.RU">TEST@MAIL.RU</a><br>9P1E# <a href="mailto:TEST@MAIL.RU">TEST@MAIL.RU</a> |
|   |  |
| Time-limit                              |  |
| Set automatical TL by pricing           | TL   |
| Remark                                  |  |
| General (OSI)                           | 5VERY IMPORTANT PER  |
|   | 5S1*VERY IMPORTANT PER<br>(S1 = flight segment)  |
| confidential                            | 5/C/TEXT   |
|   |  |
| End of transaction                      |  |
| End                                     | E  |
| End and retrieve                        | ER   |
| Ignor                                   | I  |
| Ignor and retrieve                      | IR   |
| Show active PNR                         | *R   |
| Retrieve PNR by number                  | *DDDDDD  |
| Get TKT number                          | *S   |
| Get EMD number                          | *EMD   |
| History of PNR                          | *H/DDDDDD  |
| History of active PNR                   | *H/1   |
| History of PNR in reverse order         | *H/-   |
| History by name element                 | *HN  |
| History by segments                     | *HI  |
| History of queues                       | *HQ  |
| Retrieve past-date PNR                  | *A/DDDDDD  |
|   |  |

|  |  |
|--|--|
| Display other (airline) record locator | FP/DDDDDD<br>FP//AAAAAA  |
|  |  |
| Group PNR                              |  |
|  | G/groupname  |
|  |  |
| SSR                                    |  |
| meal                                   | 3S1N1VGML  |
| frequent flyer                         | 3S1N1FQTVUT111111111   |
| unaccomp minor                         | 3S1N1UMNR TEXT   |
| Accompanied in another PNR             | 3OTHS ACMP MOTHER 123123   |
| visa                                   | 3N1DOCOOMS/V/041674413/OVB/25MAY11/DE<br>3N1DOCOOMS/V/041674413/OVB/25MAY11/DE/I<br>- infant |
| address                                | 3N1DOCAD/CA/4313VERDUN/MONTREAL/CA   |
| - destination address                  | 3N1DOCAD/CA/4313VERDUN/MONTREAL/CA   |
| - residential address                  | 3N1DOCAR/RU/8A<br>PIONERSKAY/KOROLEV//128255   |
| excess baggage                         | 3S1N1XBAG 80 CLOTHES 40Ð¥120Ð¥60   |
| cabine baggage                         | 3S1N1CBBG20CELLO   |
| - name entry for CBBG                  | -2SMITH/JOHN/CBBG  |
| extra seat request                     | 3S1N1EXST TEXT   |
| - name entry for extra seat            | -PETROV PETR 041250+Ðœ/PS123456*3ADT   |
| Client Number                          | 3OTHSRXMLNC111111111   |
| Order Number (not PNR)                 | 3OTHSRXMLNR111111111   |
| seat request                           | 3S1N1SEAT10A   |
|  |  |
| Other additional information in SSR    |  |
| Endorsement/restrictions               | 3S1N1OTHSTKTTany text  |
| Tour code                              | 3OTHSCDTR12345678  |
| data of accomp of child                | 3OTHSACMP MAMA   |
|  |  |
| Print PNR                              |  |
| itinerary for second passenger         | PK2  |
| itinerary and remarks and SSRs         | PK2/SSR1-3/OSI3  |
| including pricng                       | PK2///P  |
| including pricng and agency fee        | PK2///P/AG=100.  |
| sending to e-mail                      | PK2/////test@tst.ru  |
|  |  |

|   |  |
|---|--|
| Ticketing   |  |
| automatic ticketing for all passengers  | PT<br>PT/ <a href="mailto:TEST@MAIL.RU">TEST@MAIL.RU</a>   |
| manual ticketing (mask)   | PTM  |
| 1st passenger ticketing   | PT1  |
| 2nd segment ticketing   | PT*2   |
| Copy of itinerary receipt   | CIR<br>CIR/ <a href="mailto:TEST@MAIL.RU">TEST@MAIL.RU</a> |
| Display tkt   | ET#tkt number  |
|   |  |
| Refund  |  |
| all passengers  | RF   |
| 1st passenger   | RF1  |
| 2nd coupon unused   | RF*2   |
| Invuntary refund  | RFI  |
| Manual refund   | RFM  |
| Refund without cancellation of seats  | RF/-   |
|   |  |
| Exchange  |  |
| for all passengers  | EX*1   |
| two new segments  | EX*1,3   |
| Invuntary exchange  | EXI*1  |
| Manual exchange   | EXM*1  |
| Including BRAND info  | EX*1/PP:BRAND=FLEX   |
|   |  |
| Exchange - <i>in case of passenger's data changed</i>   |  |
| Voluntary reissue for the first passenger   | BLV1<br>BLMV1  |
| Invuntary reissue for the first passenger   | BLI1<br>BLMI1  |
|   |  |
| Exchange - <i>different number of flight segments in new and original routes</i>                        |  |
| the request lists all segments of the new route (including used ones) and all segments of the old route |  |
| 1-4 segments - new route, 5,6 segments - original route   | EX*1-4**5,6  |
|   |  |
| Void  |  |
| void tkt and cancel seats   | UN   |
| void tkt  | UN/-   |
|   |  |
| PNR modification  |  |
| delet name  | -2"  |
|   |  |

|                                    |                      |
|------------------------------------|----------------------|
| delet name and cancelled seats     | -2"*                 |
| change gender                      | -2"+F                |
| change passenger type              | -2"*CNN              |
| delete 1st phone                   | 91"                  |
| delete 1st remark                  | 51"                  |
| delet 1st SSR                      | 31"                  |
| Split PNR                          |                      |
| split 1st and 3rd passenger        | D1,3                 |
| Cancel flight segments             |                      |
| Cancel 1st flight segment          | X1                   |
| - form 2nd till 4th and 8th        | X2-4,8               |
| - cancel itinerary                 | XI                   |
| - cancel segments in ticketed PNR  | XX1                  |
|                                    |                      |
| Change serments order              |                      |
| Change serments order              | 0M/1/2               |
|                                    |                      |
| Fares                              |                      |
| Fares display                      | TMOWLED              |
| - specific date                    | TMOWLED2005          |
| - specific airline                 | TMOWLED-S7           |
| - specific RBD                     | TMOWLED-S7*X         |
| - few RBDs                         | TMOWLED-S7?RBD=YQ    |
| - show BRANDs                      | TMOWLED-S7?BRAND     |
| - specific BRAND                   | TMOWLED-S7?BR=FLEX   |
| - part of BRAND name               | TMOWLED-S7?BR=_ST    |
| - by fare code                     | TMOWLED-S7?FBC=YBSRT |
| - by part of fare code             | TMOWLED-S7?FBC=_BS   |
| - specific currency                | TMOWLED-S7#USD       |
| - specific passenger type          | TMOWLED-S7/YTH       |
| Fare notes                         | TP1/16               |
|                                    |                      |
| Pricing PNR                        |                      |
| Automatical pricing                | TM<br>TML            |
| - for 1st passenger on 2nd segment | TM1*2                |
| - show form of payment             | TMF                  |
| - ticket image                     | TMR                  |

|   |  |
|---|--|
| Additional entries  |  |
| - brand   | TM/PT/PP:BRAND=FLEX                    |
| - fare basis  | TM/EX*1/PP:FBC=YFLOW                   |
| - fare with baggage   | TM/PT/PP:BGG                           |
| - currency exchange rate on the date                            | TM/PT/PP:RATEDT=201220                 |
| Type of action (sell, refund, exchange)                         |  |
| - history pricing for ticketed PNR                              | TM/S                                   |
| - pricing for ticketong   | TM/PT                                  |
| - pricing for exchange  | TM/EX*1                                |
| - pricing for refund  | TM/RF                                  |
| Variants of pricing   | TV                                     |
| choose variant  | VV1                                    |
| Upsell  | VV+                                    |
| Services that included in BRAND                                 | TM/BRAND                               |
| Services that included in next level BRAND (follows request TM) | TM/BRAND+                              |
|   |  |
| Manual pricing  |  |
| 1st passenger, fare=50USD, fare basis =Y, Fare note =0001       | TT1///50.USD/Y!0001                    |
| 2nd passenger, child, 50% discount, fare basis = Y/50           | TT2/CNN/50/1500./Y/50!0001             |
| 1st segment, additional fee                                     | TT*1///12000./NBSRT!Đ;7.0046/SA=10.EUR |
| discount to autoprice   | TT/CNN/30/AF/*/CH30                    |
| Manual pricing for exchange                                     |  |
| 1st passenge, new fare level, penalty (CP)                      | TO1*1///1000./Y/CP=100.                |
|   |  |
| Cancel pricing (before ticketing)                               |  |
| cancel pricing and cancel seats                                 | CP                                     |
| only cancel pricing   | CP/-                                   |
|   |  |
| Best buy  |  |
| RT and specific airline   | JWMOWOVB2002/2802-S7                   |
| - sell 2 seats from 1st line                                    | 01/2                                   |
| Best buy mask   | JW                                     |
| - sell variant on 1st line                                      | 01                                     |

|   |   |
|---|---|
| - recall list of variants                         | #   |
| - recal filled mask                               | ##  |
| best buy in active PNR                            | JW*   |
| - choose the 1st variant                          | 01  |
|   |   |
| Form of payment                                   |   |
| invoice   | PF//IN 123 FENIKS LTD   |
| bank card   | PF//CC+1234 VI4000000000000002  |
| for different pax                                 | PF/P1 100RUB/IN 123/P2/VZ   |
| entry of price parametrs                          | PF//IN 123/PP:BR=STANDART   |
| Partial form of payment                           |   |
| - specific amunt                                  | PF/1000.RUB/IN 123  |
| - fare only                                       | PF/T/IN 123   |
| - fees only                                       | PF/B/IN 123   |
| Edditing of FOP                                   |   |
| -   |   |
| get list of FOP in PNR                            | PFLS  |
| start edditing FOP 1                              | PFCM1   |
| Form of payment for xchange                       |   |
| additional collection paid by CC                  | PFO*1//CC+124 VI400000000000006   |
| penalty and fee (SA) paid by invoice              | PFO*2/X(CP)/IN N123/X(SA)=100/IN N123   |
|   |   |
| Multilist   |   |
| flight and date                                   | +SU-7/3112  |
| flight,date,name                                  | +SU-7/3112/-SMITH   |
| name, ID, RBD                                     | +K/////KIO/#4567230/=Y  |
| retrieve PNR from list                            | +12   |
| additional elements                               | -Surname<br>#ID<br>=RBD<br>\$ticket number (10 figures)<br>SVC=rfisc or SVC=*<br>FBC=fare basis<br>SA â€“ list of SA-passengers |
| Different multilists                              |   |
| Ticketed  | +T/UT-453/2007  |
|   |   |
| sorted by booking date                            | +B/UT-453/2007  |
| with ID   | +D/UT-453/2007  |
| number of ticketed, non ticketed and waitngkisted | +Z/UT-453/2007  |
| waiting list                                      | +L/WZ-453/2007  |
|   |   |

|  |                       |
|--|-----------------------|
| ticketed in specific date range  | +P/453/2007/2006/2606 |
| SSR  | +M/UT-453/2007        |
| non ticketed   | +N/UT-453/2007        |
| transfer from  | +O/UT-453/2007        |
| PNR with ARNK  | +A/UT-453/2007        |
| canceled   | +X/UT-453/2007        |
| transfer to this flight  | +I/UT-453/2007        |
| booked via web-site  | +E/UT-453/2007        |
| codes SSR  | +S/UT-453/2007        |
| Show contacts  | +C/UT-453/2007        |
| with SVC   | +UT-453/2007/SVC=*    |
| with specific SVC  | +UT-453/2007/SVC=0GP  |
|  |                       |
| Fees display   |                       |
| by city pair   | ISMOWOVB-S7           |
| specific RBD   | ISMOWSOF0502-SU/RBD=I |
| specific action (sell)   | ISMOWSOF/PR           |
| Exchange   | ISMOWSOF/OB           |
| Refund   | ISMOWSOF/VD           |
| involuntary refund   | ISMOWSOF/VV           |
| fees rules   | IS*1                  |
|  |                       |
| Currency rates   |                       |
| all currencies rates for today   | VP/CER/T              |
| USD/RUB current rate   | VP/CER/T///USD/RUB    |
| specific date  | PV/100/USD/RUB/010117 |
|  |                       |
| QUEUES   |                       |
| list of all active queues  | QCT                   |
| check the specific queue   | QCT/7/19MOS           |
| start queue  | Q/7                   |
| Ignore a PNR or message, leaving it at the bottom of the queue, display next one         | QI                    |
| Ignore a PNR or message, leaving it at the bottom of the queue, display The previous one | QIN                   |
| Display the first PNR in Queue   | Q                     |
| Delete the current message and display the   | QR                    |

|  |   |
|--|---|
| next one   |   |
| exit Queue   | QX  |
| list of messages in Queue  | QL/7  |
| Add PNR in Queue   | QEP/10  |
| determine the date and time when PNR will be returned in the Queue | QD/2801/1200  |
| forward PNR to another agency in Queue 20                          | *+19MOS/BDE   |
|  |   |
| Reports  |   |
| Financial report   | RO/555  |
| Documents report (all documents)                                   | ROD<br>ROK  |
| EMD only report  | ROS   |
| report excluding agency' fees                                      | RON   |
| entries  |   |
| - airline accounting code , reporting period                       | ROD/421/120117/230117                                     |
| - FOP, Currency, action code                                       | ROK////IN/RUB/PT<br>RON////CA//EX<br>ROD////CC//RF        |
| - agency PCC and ticket office number (in 2nd line)                | ROD/421/120117/230117<br>99GRS/11111111                   |
| - session and agency reference (3rd line)                          | ROD/421/120117/230117<br>99GRS/11111111<br>BDE/BDE99GRS41 |
| - tkt or emd number  | ROD/421/120117/230117////2400000001                       |
| active reference report  | ROE/555/120117  |
| EMD only report  | ROS   |
| - by RFIC  | ROS////////G  |